



OrthoPets 24 hour break in schedule

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You have just received your new custom fabricated device from OrthoPets. You and your pet are about to embark on an exciting healthcare treatment option. This device may be worn for 24 hours, it is recommended that you provide 3-5 NON-WEIGHT BEARING breaks a day, of at least 15 minutes each. We recommend that you and your veterinarian discuss the specific needs of your pet while at the fitting appointment. In some cases your device may have been sent with an orthopedic sock, this sock will provide an extra barrier between the device and the skin if your pet has thin, fragile skin or has been shaved from a surgery.

1. **If your device includes a sock:** The sock should be placed onto the limb first, leaving the paw exposed and able to sit into the paw segment, the excess sock material will then be folded down over the top of the device once the device has been fastened onto the limb. A sock can be machined washed, but should only be air dried to prevent shrinkage.
2. **Once the device has been donned,** it will be necessary to trim the length of the straps down. This will prevent the excess Velcro from catching onto items while your pet walks, which may lead to the strap becoming unfastened. The Neoprene pads that are attached to the straps may also need to be trimmed in width, allowing a more intimate fit of the device against the limb. Please contact your Case Manager if you have any questions regarding strap and pad trimming.
3. **OrthoPets has many fitting videos available on our website under our Vimeo link.** Please take the time to view the appropriate fitting video, and included instructions to ensure that the device is being placed onto the limb properly. There are some cases where a fitting concern is caused by an improper donning technique.
4. **In order for OrthoPets to ensure that the fit of the device is correct, you and your vet will take images of your pet standing in the device from the front, back, and side at ground level. We will also require videos of your pet walking in the device from the same angles. This media should be sent to your Case Manager soon after the fitting appointment, this will ensure that if problems arise in the future we have baseline fitting media to trouble shoot the issue. Please email the information to info@orthopets.com, please include your name and your pets name in the subject line. Your Case Manger will be able to get back to you within 1 business day after viewing the media. If you have not heard back from your Case Manager, please contact OrthoPets to ensure that we have received the email. We also can utilize DropBox, YouTube and Vimeo if needed.**
5. **We want to ensure that the device is fitting well; in some cases a minor adjustment may be needed. Please do not send the device back to OrthoPets until your Case Manager has confirmed that we have everything that we need to make the proper adjustments.**
6. **Please contact your Case Manager immediately if you have any concerns regarding the fit and function of your device.**